

Role	Memory Service Inclusion advocate
Purpose	<p>Through our data collection work, we are aware that we currently receive less referrals from ethnic minority groups in comparison to the Leicester population. We are aiming to increase access from underrepresented minority groups.</p> <p>The role will be to support the service to visit local places of worship/ community centres to help to raise awareness of Memory problems, reduce stigma, signpost people advice and support. To develop a relationship from the Memory Service with neighbourhood communities.</p>
Base	<p>Neville Centre – Leicester General hospital Bennion Centre – Glenfield hospital</p> <p>Although these are the main 2 bases, this role will involve going out into the local communities across Leicester in particular where we have underrepresented communities.</p>
Hours	Flexible - ad hoc 1-2 times per month.
Reports to	Deputy Team Lead Team Lead
Benefits of this volunteer activity	<ul style="list-style-type: none"> • Supports patients to feel safe to access Memory Services. • Knowing that you have really made a difference to people with memory problems and their families. • Opportunity to gain experience as well as new skills and knowledge. • Spend time doing something you can feel proud of. • Improve your confidence. • Opportunity to meet new people and be a part of a supportive team. • References will be given to volunteers about their time in their placement.
Exclusions	<p>Volunteers are not expected to be involved in any of the following:</p> <ul style="list-style-type: none"> • Moving and handling of patients • Writing in clinical notes.
Key tasks	<p>Tasks may include the following:</p> <ul style="list-style-type: none"> • To work with 1-2 members of the team to go out and support in the delivery of information to local community groups (training and support will be given). • To answer questions and lend a supportive ear to people. • To liaise with community leaders/contacts to arrange attendance and sessions. • To visit local places of worship – gurdwaras, temples, mosques, churches, synagogues, community centres etc.

Person Specification and Requirements	<ul style="list-style-type: none"> • Good communication skills and friendly demeanour. • Ability to use Outlook email. • Able to speak additional language/s would be essential. • Able to follow instructions. • Punctual and reliable. • Enthusiasm for working with older people and underrepresented groups, supporting them to access Memory Services. • Commitment to uphold trust core values and NHS policies.
Training and Support Needs	<ul style="list-style-type: none"> • Attend Corporate or Volunteering Induction. • Local trust induction and orientation. • Mandatory training as required by the Trust, this training will need to be kept in date whilst you are volunteering at the Trust. • Any other role specific training as specific by the Trust. <p>An enhanced DBS is required for this role. This is processed free of charge for volunteers.</p>
COVID-19 Guidance	In line with current Government and Leicestershire Partnership Trust advice