

| <b>Role</b>  | <b>Chatting Matters Volunteer - Speech and Language Therapy</b>  |
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| Purpose  | This is a great opportunity to support the Speech and Language Therapy Service to run a conversation group for people in our acute mental health wards.  |
| Base   | Bradgate Mental Health Unit - Glenfield Hospital, Groby Rd, Leicester LE3 9EJ  |
| Hours  | Minimum of 2 hours per week for at least 6 months  |
| Reports to   | Alpana Marwaha<br>Professional Lead for Adult Mental Health Speech and Language Therapy  |
| Benefits   | <p><b>Benefits for the service:</b></p> <ul style="list-style-type: none"> <li>• Help in providing individuals with a supportive environment and the opportunity to communicate and take part in social activities.</li> <li>• Stimulating involvement and engagement in order for the person to gain skills and strategies to support communication.</li> <li>• Improved outcomes for service users.</li> <li>• Therapists' time can be freed up for other clinical work.</li> </ul> <p><b>Benefits for you as a volunteer:</b></p> <ul style="list-style-type: none"> <li>• Experience in supporting people with communication difficulties.</li> <li>• Gain more information about our client group and how we work with them.</li> <li>• Develop skills in team working and working to a time frame.</li> <li>• Gain your own knowledge around applying Speech and Language Therapy in a clinical setting.</li> <li>• Working alongside Speech and Language Therapists.</li> <li>• An insight into the day-to-day life of a Speech and Language Therapy service.</li> <li>• A chance to meet new people and have fun.</li> </ul> |
| Key tasks  | <p><b>Tasks may include the following:</b></p> <ul style="list-style-type: none"> <li>• Supporting the team to make resources for the group activities.</li> <li>• Encouraging and supporting attendees to take part.</li> <li>• Providing compassionate care and support to the group members.</li> <li>• Liaising with SALT team regarding observations about the person's communication/engagement.</li> </ul>  |
| <p>Person Specification</p> <p>Whilst none are mandatory, they are desirable</p> | <ul style="list-style-type: none"> <li>• Personal 'lived' experience of mental illness, or as a carer of an individual with mental illness.</li> <li>• Experience or understanding of the Speech and Language Therapy Service, either through associated studies or through personal experience.</li> <li>• Good communication skills, with the ability to empathise and show understanding.</li> <li>• Willingness to follow instructions and work to time targets.</li> <li>• Punctual and reliable.</li> <li>• Able to work independently and as part of a team.</li> <li>• Understanding of need for confidentiality.</li> </ul>   |

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|                                   | <ul style="list-style-type: none"> <li>• Commitment to uphold trust core values and NHS policies.</li> </ul>   |
| <p>Training and Support Needs</p> | <ul style="list-style-type: none"> <li>• Information Governance</li> <li>• Health and Safety</li> <li>• Infection Prevention and Control</li> <li>• Use of Personal Protective Equipment (PPE) (if required for the role)</li> <li>• Confidentiality</li> <li>• Safeguarding</li> <li>• Equality and Diversity</li> <li>• Local trust induction and orientation</li> <li>• Any other mandatory training as specific by the trust</li> </ul> <p>An enhanced DBS is required for this role. This is processed free of charge for volunteers.</p> |
| <p>COVID-19 Guidance</p>          | <p>In line with current Government and Leicestershire Partnership Trust advice</p>   |