

Role	Volunteer Ward Assistant
Purpose	To support ward staff in providing care for patients.
Base	Coalville Community Hospital, Broom Leys Road, Coalville, Leics, LE67 4DE
Hours	2-3 hours per week
Reports to	Ward Sister
Benefits of this volunteer activity	<ul style="list-style-type: none"> • Supports patients to develop their health, well-being and recovery • Opportunity to gain experience as well as new skills and knowledge • Opportunity to spend time doing something you can feel proud of • Improve your confidence • Opportunity to meet new people • References will be given to volunteers about their time in their placement
Exclusions	Volunteers are not expected to be involved in any of the following: <ul style="list-style-type: none"> • Moving and handling of patients • Patients personal care
Key tasks	<p>Tasks may include the following:</p> <ul style="list-style-type: none"> • Filling up water jugs and giving to the patients, taking the tea trolley round to the patients • Assisting with patient's lunches, help with cutting up food and clearing away • Conversing and sitting with the patients • Playing dominoes/ jigsaw puzzles with patients and reading to the patients
Person Specification and Requirements	<ul style="list-style-type: none"> • Good communication skills • Able to follow instructions • Willingness to help and work to time targets • Punctual and reliable • Enthusiasm for working with people and supporting them to improve their well-being and recovery • Able to work independently and as part of a team • Comfortable working in a fast-paced environment • Commitment to uphold trust core values and NHS policies

<p>Training and Support Needs</p>	<ul style="list-style-type: none"> • Trust Induction • Local induction • Core mandatory training • Any other training, as required <p>An enhanced DBS is required for this role. This is processed free of charge for volunteers</p>
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