

JOB DESCRIPTION EASY READ VERSION

Job Title: Lived Experience Advocate

Line Manager: Service Coordinator

Location: Various Locations, travel required

Purpose: To help people share their views and experiences, and make sure others listen to them.

Main Responsibilities

- Help run groups for people with learning disabilities, autistic people, people with mental health needs, or unpaid carers.
- Help make groups safe, friendly, and welcoming.
- Help everyone feel able to join in and share their ideas and views.
- Share what group members say at Partnership Board meetings and events, when this is right to do.
- Help share feedback from groups with Partnership Boards.
- Tell people about the groups and help new members join.
- Help plan group sessions and activities.
- Help people connect with each other in a kind and respectful way.
- Go to training, coaching, and support meetings.
- Keep information private when it needs to be private.

A disability charity, enhancing lives and making a difference.

2 Oak Spinney Park, Ratby Lane, Leicester Forest East, Leicestershire, LE3 3AW
0116 231 8720 | www.mosaic1898.co.uk

Registered Charity Number: **214212** A Company Limited by Guarantee, Registration Number: **533714**

- Tell the right person if you are worried about someone's safety or wellbeing.
- Support fairness, inclusion, and working together.
- Do other tasks that fit the job, if the Service Coordinator or Service Manager asks you to.

Key Knowledge, Skills and Experience
Essential

- Lived experience of Disability, Autism, Mental Health needs and/or unpaid caring
- Interest in helping others and getting involved in improving community services
- Be respectful and work well with others
- Interest in supporting people to share their views and ideas
- Able to contribute to group discussions
- Have a desire to learn and take training
- Understanding of keeping personal information private and storing private information
- Treat everyone fairly, include everyone, and respect each person. Following Mosaic 1898's values.

Desirable

- Experience of going to groups, forums or participation sessions
- Experience of speaking about lived experience in a safe and respectful way
- An Interest in helping people to have their voices heard
- Experience of working with people from different backgrounds
- Be able to speak a popular language – this would be a bonus but is not required.

Support Available

Mosaic 1898 recognises that everyone has different strengths and support needs.

Applicants who are successful will get:

- An introduction to our company and our values
- Ongoing support
- Feedback and coaching
- Training
- Support to do the role in a way that suits your needs
- Support in building up confidence

Accessibility

Mosaic 1898 understand that everyone's needs are different and will consider this as part of our recruitment process and in the role. We are dedicated to making sure everyone receives an equal chance in being successful.