

TRUST BOARD 27th May 2025
MATTERS ARISING FROM THE PUBLIC TRUST BOARD MEETING HELD 25th March 2025

All actions raised at the Trust Board will be included on this Matters Arising action log. This will be kept and updated by the Deputy Trust Secretary. Items will remain on the list until the action is complete and there is evidence to demonstrate it. Each month a list of matters arising will be provided with the Board papers, for report under this item. The list will not include where evidence has been provided (and therefore can be closed). Red = incomplete, amber = in progress, green = complete

Meeting date and minute ref	Action/issue	Lead	Due date	Outcome/evidence - actions are not considered complete without evidence
25 March 2025 TB/24-5/216	How the voice of patients/experts by experience is reflected in committees to be fed back via Patient Involvement Team and People's Council	James Mullins Faisal Hussain	19.05.25 19.05.25	<ul style="list-style-type: none"> 27 Lived Experience Partners employed via bank contract working across the Trust in a range of roles supporting Transformation and Quality Improvement including key programmes including PCREF and Culture of Care and various governance committees. In addition to the partners, we have our Youth Advisory Board and People's Council plus our Patient and Carer Involvement Network with over 300 members. The Council Lived Experience Partner members have now been aligned to an Executive Director and meetings are now in place. The Council have adopted their approach of Receive, Review and Recommend (RRR) and have undertaken a review of Complaints in relation Communication. Following this review

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				<p>there are a number of Quality Improvements taking place.</p> <ul style="list-style-type: none"> • In its role as an independent advisory forum, Peoples Council uses the RRR approach to review the quarterly Patient Experience and Involvement Reports, this includes, making recommendations or observations directly to Services, Directorates and the Board if required. • The Council are acting as an advisory group for PCREF and Culture of Care and have a focus on health inequalities. • Non-Executive Director attends Council meetings to provide direct link to NEDS. • Quarterly service user and involvement updates to EMB agreed at EMB on 6 May 25. • FH has a meeting scheduled with Patient Involvement Team and People's Council on 17th June 2025 to feedback.
25 March 2025 TB/24-5/219	Normal limits of variation to be included in future Safe Staffing reports	James Mullins	19.05.25	JM confirmed May 2025 and future Safe Staffing reports will include requested information.