

# Social Value and Sustainable Procurement Policy

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## Contents

Social Value and Sustainable Procurement Policy .....	1
Policy on a page.....	5
Aim or purpose of this policy .....	5
Key audiences .....	5
Key messages .....	5
1. Introduction and Purpose .....	6
2. Policy Requirements and Objectives .....	6
2.1 Relevant Legislation.....	6
1.1.1 The Social Value Act 2012.....	6
1.1.2 The Procurement Act 2023.....	7
1.1.3 Climate Change Act 2008 .....	7
2.2 Net Zero NHS .....	7
2.3 Reducing Health inequalities.....	8
3. Scope .....	9
3.1 In Scope.....	9
3.2 Out of Scope .....	9
4. Process .....	10
4.1 Pre-Market Engagement Stage.....	10
4.2. Procurement Stage .....	10
4.3. Contract Delivery Stage .....	11
<b>4.4 Apply the LPT Social Value &amp; Sustainable Procurement Toolkit</b>	
11	
5. Roles and Responsibilities .....	12
5.1 Procurement Lead.....	12
5.2 Bid Lead (applicable to bids and tenders only).....	13
5.3 Technical Subject matter expert Lead(s) .....	13
5.4 Social Value and Sustainability Lead.....	14
5.5 Contract Management Lead.....	14
5.6 Finance Lead .....	14
6. Consent .....	14
Non clinical policy .....	14

7.	Appendix One: Definitions .....	15
8.	Appendix Two: Governance.....	17
	Version control and summary of changes .....	17
	Responsibilities .....	17
	Governance .....	17
	Compliance Measures .....	18
	Training Requirements.....	18
	References.....	18

## Policy on a page

### Aim or purpose of this policy

This policy seeks to create a common approach to delivering social value and sustainability outcomes through procurement activity and embed social value and sustainability within our leadership and procurement model. Specific aims are to:

- Comply with social value, procurement and climate change legislation.
- Reduce the Trust carbon footprint by decarbonising our supply chains
- Deliver Trust Green plans and net zero NHS ambitions.
- Achieve Group Social Value Vision and outcomes.
- Promote ethical and inclusive practice in the suppliers we work with.
- Prevent ill health associated with air pollution.
- Encourage buying local where possible to reduce transport emissions and support local businesses.

### Key audiences

Managers within the Trust involved in the procurement of goods and services need to have a good working knowledge of this document.

### Key messages

LPT is committed to achieving broader social, economic and environmental benefits from our activities. We provide more than just healthcare services – as an anchor organisation we are also a wider contributor to the local communities we serve, and our operational activities impact the natural environment.

Besides local employment, our procurement activities are the largest area of social value and sustainability impact. Procurement is responsible for 62% of the NHS carbon footprint and it is important through this policy we reduce the carbon emissions from the goods we buy for our services and where possible, to buy local and support local businesses.

Together we can make a difference to local employment, reducing inequalities, preventing ill health and improving the wellbeing of the neighbourhoods we serve.

# 1. Introduction and Purpose

The purpose of this policy is to optimise the Trust's social value and sustainability impact from non-medicines procurement activity. It outlines where opportunities may sit within the procurement process and a step-by-step guide to help select the most appropriate social value outcomes for contracts - see **APPENDIX 1 - Social Value & Sustainable Procurement Toolkit**. (based on the latest legislation and **Government Social Value model** which is summarised in **APPENDIX 2**)

## 2. Policy Requirements and Objectives

### 2.1 Relevant Legislation

The Climate Change Act 2008, Social Value Act 2012 and Procurement Act 2023 are all pieces of legislation that govern the social value and sustainability impact of public sector organisation procurement. This is to ensure that national targets are met for reducing greenhouse gas emissions and securing wider social, economic and environmental benefits through their commissioning activities.

#### 1.1.1 The Social Value Act 2012

<https://www.legislation.gov.uk/ukpga/2012/3/enacted>

Requires people who commission services in the public sector to consider how they can secure wider social, economic and environmental benefits through their commissioning activities.

The Act is really asking us to consider two key questions when we procure goods and services:

1. How can a proposed procurement improve the economic, social and environmental wellbeing of an area?
2. How, through the process of procurement, can we act to secure such improvements?

Uses the **Government social value model** shown in **APPENDIX 2**

Requires the Trust to include a minimum weighting of 10% for social value in all new contracts we commission or bid for. 'Fighting Climate Change' is mandated in all tenders as set out in the NHS England guidance, [Applying net zero and social value in the procurement of NHS goods and services](#).

### 1.1.2 The Procurement Act 2023

Came into force on 24<sup>th</sup> February 2025 and develops existing procurement legislation further, mandates Under Section 12 that contracting authorities **must** “*have regard to the importance of maximising public benefit*” when awarding contracts. This new Act also aims to:

- Create a simpler, more flexible commercial system.
- Open public procurement to new market entrants, small businesses and social enterprises. It seeks to reduce barriers for these organisations and encourage organisations to purchase more locally to support the local economy and reduce travel and transportation of goods.
- Embed transparency throughout the procurement lifecycle.

### 1.1.3 Climate Change Act 2008

Established a legal binding framework to reduce green house gas emissions and adapt to climate change. The key component is a national Net Zero target by 2050.

The NHS has committed to becoming the world's first Net Zero health system. There are two targets for achieving this:

1. For emissions from directly controlled sources by 2040, with an interim target of 80% reduction between 2028-2032.
2. For emissions it can influence by 2045, with an interim reduction of 80% by 2036-2039.

## 2.2 Net Zero NHS

This policy reflects the themes of the [Greener NHS » Delivering a ‘Net Zero’ National Health Service](#) report.

**APPENDIX 3** shows a pie chart of the **2025 NHS Carbon Footprint and Scope 1, 2 and 3 categories of emissions**. These charts provide a helpful guide to where we can focus our attention as part of our commitment to

fighting climate change and prevent the impacts it has on health and the resilience of our services.

**The NHS Net Zero roadmap shown in APPENDIX 4** sets out the key milestones for achieving the national targets and requires the Trust's suppliers to publish their carbon reduction plans, including targets for reducing their carbon emissions.

This policy also forms part of the Trust's Green plan actions working towards a net zero supply chain. In practice, the NHS can reduce emission from its supply chain in three ways:

1. more efficient use of supplies
2. low-carbon substitutions and product innovation
3. by ensuring our suppliers are decarbonising their own processes.

## 2.3 Reducing Health inequalities

Supporting the local economy and delivering a net zero NHS has the potential to secure significant benefits across the population, and particularly for vulnerable and marginalised populations, addressing existing health inequalities

As a key priority, the NHS and the Trust are working to reduce air pollution and improve local environments, thereby supporting the development of local economies in geographical areas of deprivation.

Air pollution disproportionately affects people in these areas, many of whom are already at risk of poorer health outcomes. Examples of the links between climate change, sustainable development and health inequalities are seen across the country.

For example:

- Access to green spaces has positive mental and physical health impacts, and these beneficial effects are greatest for those from socioeconomically disadvantaged groups. However, these groups also have the least access to green spaces.



- Black, Asian and minority ethnic groups are disproportionately affected by high pollution levels, and children or women exposed to air pollution experience elevated risk of developing health conditions.
- As climate change worsens the demand for energy will increase. This may increase the price of household fuel, which is likely to make it harder for poorer families to maintain good health, particularly in poorly insulated homes

## 3. Scope

### 3.1 In Scope

This policy applies to the procurement of all contracts for the supply of goods or services to Leicestershire Partnership NHS Trust. This includes contracts for:

- Goods and services that support the delivery of our health services.
- Facilities and estates.
- IT and data equipment.
- Medical equipment.
- Clinical services.
- Bids for service provision contracts.
- All stages of the procurement lifecycle<sup>1</sup>

### 3.2 Out of Scope

The safe and secure handling of medicines, which includes procurement and supply of pharmaceutical products is governed separately by legislation which includes:

- The Medicines Act 1968, Misuse of drugs Act 1971 and Misuse of Drugs regulations 2021.
- LPT and LPT each have their own Medicines management policies which are based on this legislation.

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<sup>1</sup> The '[Procurement and Supply Cycle](#)' developed by the [Chartered Institute of Procurement and Supply \(CIPS\)](#) includes 13 steps to guide you through the procurement process for goods and services.

## 4. Process

### 4.1 Pre-Market Engagement Stage

- Identify a pipeline of contract renewal and new tenders for the next 12 months.
- Review the contracts in the pipeline, select the mandatory fighting climate change theme and other relevant theme(s) from the government social value model most applicable to the contract being tendered.
- Outline the requirements for the contract, involving staff, supplier and partner stakeholders to shape the service specification and tender documents.
- Assess the market for social value opportunities to test the selected social value themes, policy outcome criteria and award criteria.
- Consider opportunities to encourage and enable bids from local SME / VCSE organisations. For example, breaking a large contract into smaller lots or stipulating in a Head contract that a proportion of the contract must be delivered via local subcontractors.
- Choose the appropriate procurement route for the contract value / type.

### 4.2. Procurement Stage

- Build the social value outcomes into the service specification and tender documents.
- As a contracting authority, the Trust should:
  - a. Include a KPI to measure Social Value delivery performance in all contracts over £5m and for contracts under £5m where Social Value has a weighting over 15%
  - b. Develop detailed KPIs to measure Social Value delivery performance and discuss these with bidders at pre-market engagement sessions.
  - c. Review confidentiality clauses to ensure they permit the publishing of KPIs in accordance with the Procurement Act 2023.
  - d. Consider publishing KPIs for Social Value in contracts below £5m.
  - e. Social Value Portal's Themes Outcomes Measures (TOMs) are free downloadable standard social value measures, grouped into different themes that reflect the UN's Sustainable Development Goals, that can be used as KPIs to calculate the indicative social value in monetary terms of social value activity delivered within a contract.
- Obtain a copy of the supplier's Carbon Reduction Plan (required by the Procurement Act PPN 06/21).

- Encourage suppliers to go beyond the minimum requirements and complete the NHSE (voluntary) Evergreen Sustainable Supplier Assessment.

### 4.3. Contract Delivery Stage

- Work with suppliers as part of relationship management.
- Manage contract delivery and change requests.
- Monitor performance against agreed social value and sustainability KPIs.
- Capture qualitative social value and sustainability in procurement case studies.
- Define renewal requirements.
- This section should be read in conjunction with **APPENDIX 1 – Social Value and Sustainable Procurement Toolkit**.

### 4.4 Apply the LPT Social Value & Sustainable Procurement Toolkit

- **Refresh Goods / Service Specification requirements** -identify any net zero clinical transformation opportunities e.g. moving away from single use equipment or innovations that could transform service delivery.
- **Think local** – are there local suppliers, including SME or VCSE organisations that could provide the goods / services? If so, talk to Procurement about how to make it possible for them to bid, e.g. the use of a Head Contract that stipulates a percentage of local supply or breaking a larger contract into smaller lots.
- **Choose social value outcome theme(s) that best fit the category of contract you are going to procure.** If unsure, please speak to your Procurement team for further advice. And build the selected Social Value outcomes into the ITT questions / pack.

## 5. Roles and Responsibilities

This policy aims to ensure relevant stakeholders and subject matter experts look at procurements through the social value and sustainability lens when procuring or bidding for services. The table below illustrates generic roles and responsibilities. Given the specialised nature of some of the Trust's activity, such as Bids and Tenders, Digital and Facilities - Estates functions, the key roles and responsibilities outlined in existing departmental Standard Operating Procedures apply, with the addition of the social value and sustainability roles below, to be incorporated within existing SOPs. In general terms, key roles and responsibilities are summarised in the table below:

### 5.1 Procurement Lead

- Creates, maintains and communicates a pipeline of contracts due for renewal to internal and external stakeholders.
- Researches and advises on markets, key suppliers and supplier frameworks.
- Plans and co-ordinates pre-market engagement activities and co-production of tender materials with pertinent Trust and market stakeholders.
- Mobilises the Trust procurement process and follows Standard Operating Procedures
- Provides technical procurement expertise, knowledge and skills, ensuring all procurement activities comply with all current legislation and regulations.
- Oversees the procurement co-production process and creation of tender documentation.
- Ensures Trust procurement policies and procedures are adhered to.
- Issues tender documentation and applies the tendering process.
- Receives and oversees the evaluation of bids responses, organises.
- Notifies and awards contracts to suppliers in line with internal and external governance.

## 5.2 Bid Lead (applicable to bids and tenders only)

- Creates, maintains and communicates a pipeline of bids and tender opportunities of interest to the Trust and secures approval to proceed with bids through established governance structures.
- Prepares bids and tenders reports.
- Attends pre market engagement events and discussions.
- Researches and advises on markets and key competitors.
- Mobilises the Trust bids and tenders process detailed in the Bids and Tenders Standard Operating Procedures
- Downloads from relevant portal and distributes the Invitation To Tender (ITT) documentation to bid team members.
- Oversees the bid co-production process and securing approval from internal Senior Responsible Officers (in line with existing governance arrangements)
- Provides technical bids and tenders expertise, knowledge and skills.
- Ensures Trust procurement policies and standard operating procedures are adhered to.
- Submits final bid response documentation to relevant portal, monitoring for contract award or feedback and communicating this to the organisation in line with internal and external governance.
- Stands down completed bid teams, MS Teams work spaces and capturing lessons learned, process improvements.

## 5.3 Technical Subject matter expert Lead(s)

- Engages in the procurement cycle and process as directed by Bid or Procurement lead, adhering to the bid or procurement timeline and deadlines.
- Attends pre market engagement events and discussions.
- Provides technical subject matter expertise input relevant to the bid or procurement under consideration.
- Inputs to the bid or procurement co-production process. Including Collaboration with Bid or Procurement leads / team to shape ITT / bid response materials.
- Participate in contract evaluation panels.

## 5.4 Social Value and Sustainability Lead

- Drives achievement of Trust social value commitments and sustainability ambitions, deliverables and outcomes.
- Supports Social Value and Sustainable Procurement Policy development
- Works with colleagues across both Trusts to agree a range of measures that can demonstrate the social value impact of procurement activity.

## 5.5 Contract Management Lead

- Works with approved suppliers post contract award to manage contract performance against quality and key performance indicator metrics, including social value and sustainability KVIs.
- Works with suppliers through relationship management to ensure delivery of contract performance and outcomes.
- Collaborates with suppliers to realise innovation and continuous quality improvements over the lifetime of the contract.
- Engages in contract performance and supplier relationship building, including agreed social value and sustainability measures.

## 5.6 Finance Lead

- Supports contract pricing decision-making and setting any organisational efficiencies targets for spend on goods and services.
- Advises and approves workforce and service model costing for approved bids and tender opportunities.
- Inputs to the bid or procurement co-production process.

## 6. Consent

Non clinical policy.

## 7. Appendix One: Definitions

**Decarbonisation** Is the term used for removal or reduction in the amount of carbon dioxide output into the atmosphere. Decarbonisation is achieved by switching to use of low carbon energy sources.

**Health Inequalities** are unfair and avoidable differences in health across the population and between different groups within society. These include how long people live, the health conditions they may experience and the care that is available to them.

**Net Zero** Is a national and global target to negate the amount of carbon emissions generated by NHS activity, so we absorb as much as we emit. The current NHS deadline to achieve this is 2045. The Greener NHS report, [Delivering a Net Zero Health Service](#), collates examples of what can and should be done to achieve the aim, including:

- ☐ delivering care closer to home avoiding the carbon cost of travelling
- ☐ programmes to avoid clinical procedures and linked carbon emissions
- ☐ switching from disposable to reusable equipment
- ☐ using technologies to avoid plastics in medicine supply
- ☐ working with pharmaceutical companies to reduce emissions from high-carbon medicines such as inhalers and anaesthetic gases.

**Small to Medium Enterprise:** Is an independently owned business that falls below certain thresholds for staff, turnover, and / or balance sheet total. The UK definition is a company with fewer than 250 employees and turnover of under 50 million euros

**Social value is:** The wider positive economic, social and environmental impact an organisation has on society. Our Group social value charter defines this as: The good that we can achieve within our communities, related to environmental, economic and social factors. Our Group approach to building capabilities, strengths and assets and enabling people to live a 'valued and dignified life'. An enabler for the growth of 'Social Innovation' (SI) and helps to reduce avoidable inequalities.

**Sustainability:** The NHS 10 Year Plan for Health plan aims for sustainability through three key shifts: Moving care from hospital to community, from analogue to digital

and from sickness to prevention. Environmental sustainability are also part of the plan with goals to reduce waste, water usage and carbon emissions.

LPT categorises Sustainability into three streams:

- ☐ Environmental/Carbon Footprint - Managed and facilitated by Estates
- ☐ Financial and Cost Improvement - Managed by Financial Management/Services and The Value Programme
- ☐ Services and Innovations Managed by Service Transformation, Innovations

**Voluntary Community Social Enterprise VCSE:** Refers to the diverse sector of organisations that operate with a social purpose, including charities, community groups, co-operatives and social enterprises. These organisations work to benefit communities by delivering services and advocating for social good. Many have a specific legal or constitutional structure, like a registered charity or a Community Interest Company (CIC).



## 8. Appendix Two: Governance

### Version control and summary of changes

Version number	Date	Description of key change
New policy	December 2025	

### Responsibilities

Responsibility	Title
Executive Lead	<i>Chief Finance Officer, Net Zero Lead</i>
Policy Author	<i>Social Value &amp; Sustainability Lead</i>
Advisors	Joint Head of Procurement LPT, NHFT Joint Director Strategy & Partnerships LPT, NHFT Head of Property Services NHFT Associate Director Estates & Facilities LPT Director of Transformation NHFT Head of Strategy & Partnerships LPT, NHFT Head of Patient Experience NHFT Head of Digital Business Services NHFT Head Pharmacist LPT Chief Pharmacist NHFT Head of Patient Experience LPT Partnerships Manager Bids & Tenders LPT, NHFT Contract Management NHFT Director of Finance NHFT Associate Director of Contracts LPT Director of Finance LPT Head of Inequalities LPT
Policy Expert Group	

### Governance

Governance Level	Name
Level 1 Assurance Oversight	Finance & Performance Committee
Level 2 Delivery Group for policy approval and compliance monitoring	Sustainability Programme Group in common Group NHFT Collaborative and Commissioning Group LPT

## Compliance Measures

KPI (only need 1-2 KPI's per policy)	Where will this be reported and how often
All Trust contracts will contain a minimum 10% Social Value weighting.	Sustainability Programme Group in common Finance & Performance Committee Reporting frequency 2 yearly
Benchmarked % and value of local procurement spend.	Sustainability Programme Group in common Finance & Performance Committee Reporting frequency 2 yearly

## Training Requirements

No specific training required. Managers involved in the commissioning of goods and services contracts should familiarise themselves with social value and sustainability legislation and the Group Social Value Charter commitments.

[NHS England » NHS Social Value Playbook](#) provides NHS Commercial guidance on applying social value in the procurement of NHS goods and services.

## References

The '[Procurement and Supply Cycle](#)' developed by the [Chartered Institute of Procurement and Supply \(CIPS\)](#) includes 13 steps to guide you through the procurement process for goods and services.

[Delivering a Net Zero Health Service](#),

<https://www.gov.uk/government/publications/10-year-health-plan-for-england-fit-for-the-future>

## 12. Appendices

List of appendices and supplementary information.

- APPENDIX Three – Social Value & Sustainable Procurement Toolkit.
- APPENDIX Four – HM Government Social Value Model
- APPENDIX Five – NHS Carbon Footprint
- APPENDIX Six – NHS Net Zero Supplier Roadmap

## Appendix Three – Social Value & Sustainability Procurement Toolkit



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# Introduction

About this guide

LPT-NHFT Social Value vision and commitments

LPT-NHFT Sustainability Ambitions



## To Use This Guide

The purpose of this guide is to encourage the selection of social value outcomes most relevant for the different areas of procurement outlined in the Social Value and Sustainable Procurement policy, including:

- Estates and Facilities
- Transport
- Digital, Data and Technology
- Medical Devices
- Clinical Services

The guide themes are also aligned to LPT-NHFT Group social value charter pledges and sustainability strategic ambitions and based on the UK government social value model.

1. This guide should be used in conjunction with the Social Value & Sustainable Procurement policy and procurement process.
2. Select the guide section for the procurement category and choose from the social value themes and examples provided.
3. For more detailed technical guidance please contact the Trust procurement team.

## Social Value Vision

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“Our vision for Social Value across the Leicestershire Partnership and Northamptonshire Health Care Group is that everyone recognises their contribution to Social Value, including the changes it can bring about to reduce avoidable inequalities and improve health and wellbeing.”





## Social Value is....

The good that we can achieve within our communities, related to environmental, economic and social factors

Our approach to building capabilities, strengths and assets and enabling people to live a 'valued and dignified life'

Helps to reduce avoidable inequalities

A requirement of the public sector as 'Anchor Organisations' to use their purchasing power to build capabilities, strengths, and assets within our communities, ensuring our organisations are great 'Places to live and work'

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## Founded on UN Sustainable Development Goals, Marmot Principles and Government Social Value Model

### SUSTAINABLE DEVELOPMENT GOALS



## Our Social Value Principles

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1

We provide more than just healthcare services – as **Anchor Organisations** we are also a contributor to the local communities we serve, providing **jobs, advice, our impact on the environment and the way we interact** with local businesses, charities, education providers and the Voluntary Care Sector.

2

As part of our commitment to **Organisational Resilience**, we provide **outstanding careers**, ensuring our employees have a **positive and fulfilling experience**. We create opportunities for our people to **develop skills and further their careers**. We work together in line with our Trust values – Compassion Respect Trust and Integrity whilst empowering our staff to deliver **outstanding services**, sustainably, everyday.

3

We will **embed Social Value in all our activities**.



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## Our Social Value Charter Commitments

Good, Local  
Employer

Economic  
Inequality

Fighting Climate  
change

Equality of  
Opportunity

Volunteering

We are committed to delivering Organisational Resilience through being a good employer.

We strive to increase employment and training opportunities for local people, from all backgrounds and communities, especially from areas of high deprivation and unemployment.

We are working towards the Greener NHS Net Zero targets and committed to better health and wellbeing of our local community.

We are an anti-racist organisation and value the contribution of people of all backgrounds, abilities, and experiences to deliver outstanding services.

We recognise that volunteering gives individuals the confidence and skills to take on new opportunities, provide fresh perspectives and make a real difference to the Group.

## THRIVE Sustainability Strategy Ambitions

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**Technology** – Leverage digital innovation to enhance care access and quality while reducing emissions through smarter working, virtual care, and sustainable digital infrastructure.



**Healthy Communities** – Improve local air quality and be a leader in high quality, sustainable models of care with lean service delivery, minimal waste and low carbon alternatives.



**Responsive** – Adapt to climate change and be a climate resilient organisation, ensuring access to our health services for patients, staff, families and carers.



**Including Everyone** – Engage staff, patients, volunteers and partner organisations in co-produced solutions and empower staff to innovate through sustainable quality improvements.



**Valuing People** – Look after the health and wellbeing of our staff, patients and carers through healthier, locally produced food and the enjoyment of biodiverse, enriching green spaces.



**Efficient and Effective** – Achieve NHS net zero carbon emissions targets across the Trust and our wider sphere of influence through careful stewardship of resources, including greener medicines practices, reducing waste, adopting circular approaches, and minimising the environmental impact of all our activities.

# Step by Step Guide

Procurement cycle and Government social value model process

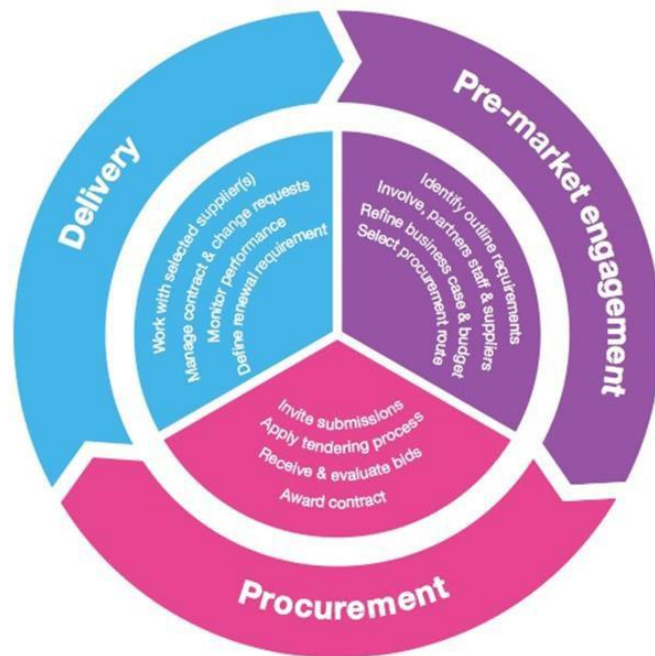
Refreshing product / service specifications for social value and sustainability

Choosing best fit social value outcomes for a contract / service ITT pack



## Applying the Government SV model in our procurement process to the procurement lifecycle stages

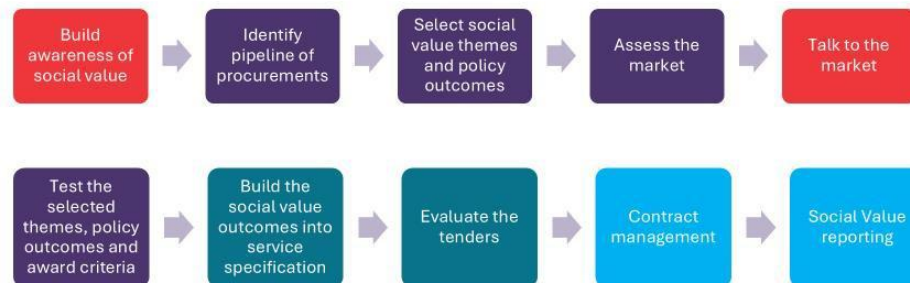
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### Step One Pre-market stage

**Refresh Goods / Service Specification** requirements -identify any net zero clinical transformation opportunities e.g. moving away from single use equipment or innovations that could transform service delivery.

**Think local** – are there local suppliers, including SME or VCSE organisations that could provide the goods / services? If so, talk to Procurement about how to make it possible for them to bid, e.g. the use of a Head Contract that stipulates a percentage of local supply or breaking a larger contract into smaller lots.



### Step Two – Select Social Value Outcome(s)

Choose social value outcome theme(s) that best fit the category of contract you are going to procure. If unsure, please speak to your Procurement team for further advice. And build the selected Social Value outcomes into the ITT questions / pack.



## Guide - Social Value Themes For NHS Estates & Facilities Procurements



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Fighting Climate Change	<b>Why it fits:</b> Estates and facilities contracts often involve construction, maintenance, energy use, and waste management—all high-impact areas for carbon emissions.	<b>Examples of social value actions for suppliers:</b> Use of low-carbon materials and energy-efficient systems Waste reduction and recycling initiatives Sustainable transport for staff and goods Biodiversity and green space enhancements
Tackling Economic Inequality	<b>Why it fits:</b> These contracts can create jobs, apprenticeships, and training opportunities—especially in local communities.	<b>Examples of social value actions for suppliers:</b> Employing people from disadvantaged backgrounds Supporting SMEs and VCSEs in the supply chain Offering apprenticeships and skills development, volunteering Real Living Wage accreditation
Equal Opportunity	<b>Why it fits:</b> Facilities management often involves large workforces, making it a good area to promote inclusive recruitment and workforce diversity.	<b>Examples of social value actions for suppliers:</b> Inclusive hiring practices Supporting people with disabilities or long-term health conditions Addressing barriers for underrepresented groups <b>Promoting improvement and provision of local employment and training opportunities</b>
Wellbeing	<b>Why it fits:</b> Estates services directly affect the environment patients and staff experience—cleanliness, safety, comfort, and access.	<b>Examples of social value actions for suppliers:</b> Enhancing indoor air quality and lighting Creating safe and welcoming spaces Supporting staff mental health and wellbeing Flexible working options for staff

## Guide - Social Value Themes For Transport Procurements

Fighting Climate Change	<b>Why it fits:</b> Transport is a major contributor to NHS carbon emissions. Greener transport solutions directly support the NHS's Net Zero goals	<b>Examples of social value actions for suppliers:</b> Use of electric or low-emission vehicles Route optimisation to reduce fuel use Sustainable logistics and delivery models Carbon offsetting and emissions tracking
Tackling Economic Inequality	<b>Why it fits:</b> Transport contracts can create jobs and training opportunities, especially in underserved areas.	<b>Examples of social value actions for suppliers:</b> Local recruitment and apprenticeships, volunteering Supporting SMEs and VCSEs in the supply chain Fair work practices and living wage commitments / accreditation
Equal Opportunity	<b>Why it fits:</b> Transport services can be designed to be inclusive and accessible for all patient groups.	<b>Examples of social value actions for suppliers:</b> Accessible vehicles for disabled or elderly patients Inclusive hiring and workforce diversity Training staff in equality and inclusion
Wellbeing	<b>Why it fits:</b> Transport affects patient experience and staff wellbeing—especially in non-emergency patient transport services.	<b>Examples of social value actions for suppliers:</b> Comfortable, safe, and timely transport for patients Staff wellbeing initiatives for drivers and logistics teams Reducing stress and delays in patient journeys Staff flexible working options

## Guide - Social Value Themes For Social Value Themes for Digital, Data & Technology (DDaT) Procurements



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Fighting Climate Change	<b>Why it fits:</b> Hardware procurement and data centres have significant environmental footprints.	<b>Examples of social value actions for suppliers:</b> Energy-efficient hardware and cloud services E-waste reduction and recycling schemes Carbon-neutral delivery and logistics Sustainable packaging and lifecycle management
Tackling Economic Inequality	<b>Why it fits:</b> IT contracts offer strong potential to address digital skills gaps and promote inclusive employment.	<b>Examples of social value actions for suppliers:</b> Local recruitment and apprenticeships Supporting SMEs and VCSEs in the supply chain Fair work practices and living wage commitments Volunteering
Equal Opportunity	<b>Why it fits:</b> Tech contracts can promote diversity and inclusion in a sector with known representation gaps.	<b>Examples of social value actions for suppliers:</b> Inclusive recruitment practices Support for disabled or neurodiverse candidates Gender equality in leadership and STEM roles
Wellbeing	<b>Why it fits:</b> Software and digital services can directly support mental health, accessibility, and user experience.	<b>Examples of social value actions for suppliers:</b> Tools that promote digital wellbeing Accessibility features for users with disabilities Staff wellbeing initiatives in delivery teams



## Guide - Social Value Themes For Social Value Themes for Medical Devices Procurements



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Fighting Climate Change	<b>Why it fits:</b> Medical devices often involve significant carbon emissions through manufacturing, packaging, transport, and disposal.	<b>Examples of social value actions for suppliers:</b> Use of low-carbon materials and sustainable packaging Reduction of single-use plastics Circular economy models (e.g., device refurbishment or recycling) Carbon-neutral logistics and supply chain practices
Tackling Economic Inequality	<b>Why it fits:</b> NHS medical device contracts can support local economies and create jobs, especially in underserved areas.	<b>Examples of social value actions for suppliers:</b> Local recruitment and apprenticeships, volunteering Supporting SMEs and VCSEs in the supply chain Fair work practices and living wage commitments
Equal Opportunity	<b>Why it fits:</b> Suppliers can promote inclusive employment and ensure devices are accessible to all patient groups.	<b>Examples of social value actions for suppliers:</b> Inclusive recruitment practices Support for disabled or neurodiverse candidates Gender equality in leadership and STEM roles
Wellbeing	<b>Why it fits:</b> Medical devices directly impact patient health and staff experience.	<b>Examples of social value actions for suppliers:</b> Devices that improve patient outcomes or reduce hospital stays Innovations that support preventative care or remote monitoring Staff training to improve safe and effective use of devices

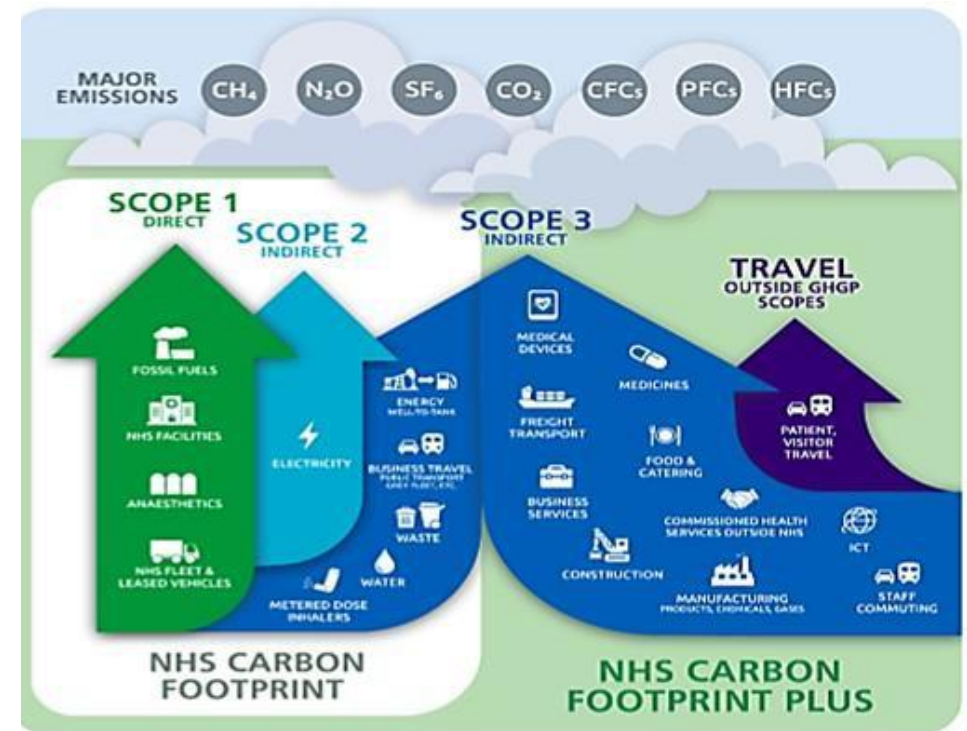
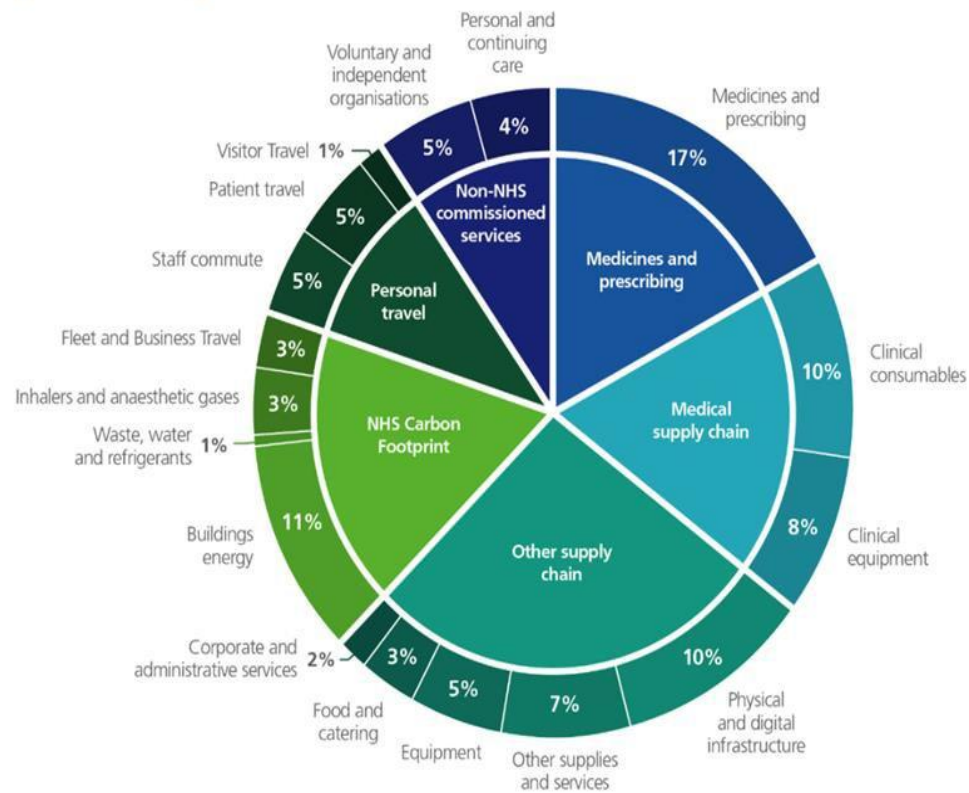


## Appendix Four – Government Social Value Model

Social Value Model Theme	NHS Priority Areas	Example Opportunity Areas
Fighting climate change (must be included in all procurement)	<ul style="list-style-type: none"> <li>• Reduce emissions</li> <li>• Reduce air pollution</li> <li>• Promote circular economy principles</li> <li>• Reduce consumption and waste</li> </ul>	<ul style="list-style-type: none"> <li>• Demonstrate reduced greenhouse gas emissions</li> <li>• Initiatives to reduce environmental impact with the redesign of the product or service</li> <li>• Source materials from and manufacture products within the UK (or relevant region) to reduce carbon emissions and improve supply chain transparency</li> <li>• Delivery optimisation and use of low/zero carbon vehicles</li> <li>• Reduce single use plastics, packaging and increase recyclability of products</li> <li>• Support environmental protection and improvement through the delivery of the contract</li> <li>• Biodiversity initiatives developed or supported in the local area</li> </ul>
Wellbeing	<ul style="list-style-type: none"> <li>• Support physical and mental health</li> </ul>	<ul style="list-style-type: none"> <li>• Programmes to support physical and/or mental wellbeing for staff</li> <li>• Volunteer hours protected for staff in hospitals, mental health or other health and care charities</li> <li>• Enhancement of the quality of the built environment for community benefits, such as access to greenspace for staff and the community</li> </ul>

Equal opportunity	<ul style="list-style-type: none"> <li>• Support a diverse workforce</li> <li>• Equity by design</li> <li>• Eliminate modern slavery</li> </ul>	<p>Pre-employment programmes, apprenticeships or training opportunities targeting local communities experiencing inequality</p> <ul style="list-style-type: none"> <li>• Opportunities for training and skills development</li> <li>• Ethnic minority representation within contract provision</li> <li>• Commit to equality, diversity and inclusion activities to increase representation for marginalised groups</li> <li>• Demonstrate a commitment to equity in pay levels among different staff demographic groups doing equivalent roles</li> <li>• Compliance with the Modern Slavery Act 2015, with suppliers signing a supplier code of conduct and those with an annual turnover of £36m to publish an annual statement setting out steps being taken to prevent modern slavery in their business and supply chain</li> <li>• Further initiatives to eradicate modern slavery including on-site modern slavery audits and factory checks, Modern Slavery Assessment Tool (MSAT) usage, and provision of victim support</li> </ul>
Tackling economic inequality	<ul style="list-style-type: none"> <li>• Employment as an economic and health intervention</li> <li>• Living wages</li> </ul>	<ul style="list-style-type: none"> <li>• Work opportunities for those with a disability or long-term health conditions</li> <li>• Pay workers a living wage, offer living hours and support a commitment to ensure no workers experience in-work poverty</li> <li>• Improving the living conditions of staff and providing access to quality housing</li> <li>• Support for career progression and social mobility</li> <li>• Support for working policies above statutory requirements, such as flexible working for those looking after dependents or with caring responsibilities</li> </ul>

## Appendix Five – NHS Carbon Footprint and Emissions Scopes



## Appendix Six – NHS Net Zero Roadmap

# NHS Net Zero Supplier Roadmap

