

Volunteer Role	Chaplaincy Volunteer Visitor
<p>General Information</p>	<p>The ecumenical and multi-faith and non-religious Chaplaincy service provides patient centred religious, spiritual and pastoral care to patients, visitors and staff of all religions and beliefs.</p> <p>All members of the Chaplaincy are expected to participate fully as team members and to work collaboratively with those of other traditions, faiths and beliefs.</p> <p>Chaplaincy Volunteer Visitors act as members of the Chaplaincy team offering support to patients, their families and staff, and providing a link for them with hospital chaplains where appropriate.</p>
<p>Base</p>	<p>LPT Community Hospitals</p>
<p>Hours</p>	<p>To be negotiated</p>
<p>Reports to</p>	<p>Community Hospitals' Chaplain</p>
<p>Benefits of this volunteer activity</p>	<ul style="list-style-type: none"> <li>• Supports patients to develop their health, well-being and recovery</li> <li>• Opportunity to gain experience as well as new skills and knowledge</li> <li>• Opportunity to spend time doing something you can feel proud of</li> <li>• Improve your confidence</li> <li>• Opportunity to meet new people</li> <li>• References will be given to volunteers about their time in their placement</li> </ul>
<p>Exclusions</p>	<p><b>Volunteers are not expected to be involved in any of the following:</b></p> <ul style="list-style-type: none"> <li>• Moving and handling of patients</li> <li>• Patients personal care</li> </ul>
<p>Key tasks</p>	<ul style="list-style-type: none"> <li>• To support the Chaplaincy in the provision of high quality religious, spiritual, and pastoral care to patients.</li> <li>• To regularly visit patients on designated wards to offer a listening ear, support, and friendship. (It is not the role of any member of the Chaplaincy team to seek to convert or impose on others their own belief or opinions.)</li> <li>• To liaise with chaplains to ensure that specific religious or spiritual needs are met and that a chaplain is informed when a specific request for a visit is made.</li> <li>• Where appropriate, and with the patient's agreement, to refer specific problems arising out of a visit to a ward clerk or member of the nursing staff.</li> <li>• To submit appropriate records of hours worked and number of patients visited.</li> </ul>

	<p><i>All information relating to patients should be regarded as confidential and should only be used in connection with your Chaplaincy duties. As with all members of staff, Chaplaincy Visitors have a duty of confidentiality to patients. Improper disclosure of personal information to any member of the public, including relatives and carers of the patient, will be regarded as a serious breach of confidentiality.</i></p>
<p>Person Specification and Requirements</p>	<ul style="list-style-type: none"> <li>• Good communication skills</li> <li>• Able to follow instructions</li> <li>• Willingness to help and work to time targets</li> <li>• Punctual and reliable</li> <li>• Enthusiasm for working with people and supporting them to improve their well-being and recovery</li> <li>• Able to work independently and as part of a team</li> <li>• Comfortable working in a fast-paced environment</li> <li>• Commitment to uphold trust core values and NHS policies</li> </ul>
<p>Training and Support Needs</p>	<ul style="list-style-type: none"> <li>• Trust Mandatory Training – which must be kept in date</li> <li>• Local trust induction and orientation</li> <li>• Any other mandatory training as specific by the trust</li> </ul> <p>An enhanced DBS is required for this role. This is processed free of charge for volunteers.</p>