Role	Ward Assistant Volunteer
Purpose	To support ward staff in providing care for patients
Base	Melton Hospital, Melton Mowbray, Leicestershire
Hours	2-3 hours a week
Reports to	Ward Sister Housekeeper
Benefits of this volunteer activity	• Supports patients to develop their health, well-being and recovery. • Gain experience as well as new skills and knowledge. • Spend time doing something you can feel proud of.
Key tasks	Tasks may include the following: • Filling up water jugs for patients • Taking the tea trolley round to patients • Collecting menu options with patients • Supporting infection prevention measures, such as cleaning common touch points (door handles, chair arms) • Assisting with patient's lunches, help with cutting up food and clearing away • Sitting and having a chat with the patients • Taking part in activities with patients, such as jigsaws, games and reading to the patients
Exclusions	Volunteers are not expected to be involved in any of the following: • Moving and handling of patients • Patients personal care
Person Specification and Requirements	• Good communication skills • Friendly and personable • Punctual and reliable • Able to work independently and as part of a team • Commitment to uphold trust core values and NHS policies
Training and Support Needs	• Trust core mandatory training • Trust induction • Local induction and orientation • Any other mandatory training as specific by the trust An enhanced DBS is required for this role. This is processed free of charge for volunteers.